

Bikes for Refugees SA Incorporated

Annual report

1 July 2016-30 Jun 2017

Including financial statement

Workshop: The Joinery, 111 Franklin Street, Adelaide 5000

ABN 20 663 461 735

Mike Brisco – 8 Jan 2018

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SUMMARY

Bikes for Refugees is a small registered charity, running a bike repair workshop in Adelaide CBD.

Our main activity is supplying free second hand bikes to people in need. We focus on refugees and asylum seekers. We accept donations of unwanted bikes from the public. All bikes are checked, cleaned, and repaired if necessary, before they are handed on. To get a free bike, people have to be referred by a recognised welfare organisation or similar. We also assist the public with repairs, and we sell second-hand bikes and bike parts to raise funds.

In 2016-7 we received 1451 donated bikes. 1320 bikes were given out, sold or salvaged.

In round figures, of every 8 bikes donated

- 6 were put back on the road, then given free to people in need
- 1 was put back on the road, then sold to raise funds
- 1 was beyond repair, and was dismantled for parts, or offered to another not for profit organisation

During the year, 951 people received a free bike, cycling information, and could purchase helmets and locks at low cost. They mainly came from Iraq, Syria, Afghanistan, and Iran. Cycling information was available in English, Arabic and Farsi.

We collaborated with other organisations to: supply 43 small tool kits for Syrian families; provide BMX bikes for the APY lands; provide frames for building custom 1-off bikes for disabled children; help buy 8 sewing machines for refugee families.

The workshop where we repair bikes, is open to the public, for information, advice, parts sales, and repairs. We had around 2600 visitors, of which perhaps half were seeking assistance with their bikes.

The workshop also assists the wider community by offering a popular way, for disposing of bikes they no longer need. People are often glad, to know their bike can be passed on to someone. And if a bike is beyond repair, useful parts are salvaged and other materials (e.g tyres) are recycled, instead of going to landfill.

Total income was \$43,473 total expenditure \$45,919. The small shortfall was met from reserves

Funds were raised from sale of surplus bikes, second hand parts, services, tool loan, bike hire, repairs, and public donations. About half was needed for workshop expenses (\$20,246); and the remainder was allocated to assist refugees in other ways.

Funds raised, were used to supply direct help to refugees (\$7,322), or donated to other refugee organisations e.g UNHCR, Australian refugee association (\$15,555). Total, \$22,877

The workshop also help to the community, by providing free bikes, and by helping the public with repairs, etc. These goods and services can be valued at \$76,560.

Thus during the year, what we returned to the community, has a total value estimated as \$99,437.

32 Volunteers contributed generously of their time, totalling 4757 hours, equivalent to 2.8 full time positions (2.8 FTEs). The workshop had regular opening hours, 5 days a week, throughout the year. 2 school students volunteered as their community service. 3 volunteers counted their time towards their obligations to Centrelink ("work for the dole").

The 2016-7 year was particularly busy, due to intake of extra refugee families from Syria, over and above Australia's usual annual intake of refugees (around 13,000).

We thank all volunteers for their help. We also thank the people who donated bikes, bike parts, money, or helped the Workshop in other ways.

INTRODUCTION

Welcome to our 2017 report.

Bikes for Refugees started 15 years ago, repairing a few bikes a week, in a suburban back yard.

In 2016-7 we handled 1451 bikes, 28 bikes a week. By 30 Jun the scheme had handled over 6000 bikes total.

... 6th year at Adelaide Community Bicycle Workshop – a public workshop run by volunteers, supporting Adelaide cyclists, recycling bikes for people in need

...3rd year as an incorporated body & registered charity

.. 2st full year in Adelaide CBD, at the Conservation Council's Joinery precinct.

ADMINISTRATION and GOVERNANCE

We are an incorporated body in S Australia

We are a registered charity, registered with the Australian Charities and Not-for-Profits Commission (ACNC).

We are licenced to collect donations for charitable purposes. From 1 July to 31 Dec we held a S Australian government licence. Subsequently, licencing was administered nationally by ACNC.

We operate under the aegis of the Bicycle Institute of S Australia.

Record-keeping: In addition to financial records, we keep a diary of workshop activities, written records of bikes received, and requests for assistance (referrals).

Further details are available from the ACNC website, including our Constitution, list of office bearers etc.

PRINCIPAL ACTIVITIES

Our main aims are to support people in hardship, particularly refugees and asylum seekers, by providing free bikes, to help out with transport needs and costs. To achieve this, we run a community bike workshop where we repair bikes donated by the public. The workshop also supports Adelaide cyclists, with advice, tool loan, and sale of second-hand parts. We are self-financing, raising most of our funds from sales of bikes and parts, servicing, repairs, and public donations.

TRANSPORT NEEDS IN THE REFUGEE COMMUNITY

Transport needs are similar to previous years. Refugees arrive in Australia without driving licences, and it is expensive to get these and to get a car. Houses are often some distance from shops, schools, transport hubs. In the meantime they rely on public transport, walking, and lifts from friends. Many people attend Government-funded English lessons – at a local TAFE, or Adelaide CBD. Many teenagers/young adults, attend Adelaide Secondary School of English in Croydon; or the adult re-entry colleges at Thebarton or Marden. Younger teens and children, love to have bikes for recreation, and their parents are keen they can learn to ride.

In 2016-7 there was a particular need from asylum seekers. There were 20-25,000 in Australia, and they suffered particular hardship. Hardship was a consequence of government policies which barred them from applying for humanitarian visas; made it difficult for them to obtain employment; and barred them from most of the forms of support, that are usually available to people on low income in Australia

The following quotes are from letters from welfare organisations, referring people to us for assistance. They illustrate the needs that we try to address. (slightly edited and names changed)

“I am referring this family to you for bikes assistance for the Principal Applicant and his children. The family came to Australia as refugees under the humanitarian program in Australia, and have limited income (AMRC, Dec 2016)

“This letter serves to inform you that Mr A... arrived in Adelaide from Syria .. under Humanitarian visa (refugee visa) with his wife and 7 children. I would be really grateful if you could provide him with a free bike” (AMRC Nov 2016)

“I wish to refer Mr AB for assistance. He would like to request a bike to get around due to his health. He would like to get another bike for his son if possible to accompany him”

“Mr H has no drivers licence. Currently using public transport. A bicycle would greatly assist [him] to meet his appointments” (MEECSA)

“Please help the Client with a refugee bike. He has arrived in Australia as a refuge with his family under the humanitarian program in May, and has limited income. Note: the family does not speak English, Arabic is the preferred language. “ (AMRC July 2016)

“Ms N and her 6 children arrived in Australia in 2015. She is currently receiving single parent payment from Centrelink which is just enough to cover her accommodation food school and other daily life expenses. ... she is not able to secure bikes for her children without additional support”

WHAT WE DID TO MEET THIS NEED

In 2016-7, we provided 959 bikes free of charge. All were checked, serviced, cleaned, and repaired where necessary, before handing on.

A person who wanted a free bicycle, had to ask a recognised welfare organisation, that knew their circumstances, to approach us on their behalf. We also accepted referrals from education providers with refugee intake, e.g Thebarton Senior College, Adelaide Secondary School of English, and TAFE.

We received 341 requests for help, for families, individuals, or from organisations for their clients. . Eligibility criteria: Refugee or asylum seeker / other hardship; doesn't already own a bike, can't buy one; can look after the bike e.g secure storage, basic maintenance. A few clients were unable to provide a referral, and we verified eligibility directly from their immigration documents.

We were able to offer a free bike to everyone who asked.

We also offered inexpensive locks, lights, helmets. People need these to operate a bike, but very few are donated second-hand. We buy in bulk, and on-sell at cost. To assist with cost, families with several children, were offered free helmets where possible. For young children, we fitted trainer wheels if asked.

We prepared Information sheets on cycling in English, Dari (for people from Afghanistan, Pakistan and Iran) and Arabic (people from Syria and Iraq).

PEOPLE WHO RECEIVED BIKES

Most of the 959 recipients were refugee background, living in Adelaide, arrived recently. We also helped other people in hardship, e.g homeless, illness, low income etc.

Most people visited our Workshop on Franklin Street, and were offered a selection of suitable bikes, opportunity to test ride. Our volunteers helped them pick a suitable bike, and made sure they were OK to use it. They could then take their bike home the same day

Our criteria for eligibility are: hardship as above; doesn't already have bikes; has a genuine use for it; can store the bike in a safe place and do basic maintenance. We generally supply a person with one bike, on one occasion only.

We also delivered bikes to Australian Refugee Association, to hand on to their clients in the Salisbury area



Ute load of refurbished bikes, to deliver to the Australian Refugee Association, in Salisbury.

BIKES DONATED TO US, AND HOW WE USED THEM



1451 bikes were received. (2015-6, 900 bikes). Most were suitable for repair and putting back into service.

Mostly: mountain bikes (696), road bikes (171), children's bikes (310); hybrids/metros (59), or BMX (41). Quality and age varied greatly, including some worth several hundred dollars. Most had some wear and tear. All needed checking and maybe servicing and repairing, before handing on

1320 bikes were disposed of

- 72% - given free to people in hardship, usually refugees and asylum seekers in Adelaide (951 bikes),
- 13% - sold to raise funds (166 bikes),
- 13% - damaged/shabby/rusty. dismantled for parts (104 bikes) or offered to another scheme (69 bikes)

A few bikes (2% - 30 bikes) fate was not recorded.

in round figures: of every 8 bikes donated,

- 6 - fixed up then given free to people in need
- 1 - fixed up then sold to raise funds.
- 1 not worth our while to repair, used for parts, or forwarded to another organisation

These are similar to previous years.

As volunteers time is limited, we work on bikes that can be repaired efficiently. Bikes that are damaged, shabby, or very rusty, would take too much work to restore and our time is better spent working on others.. We therefore offered some of these to other non-profit organisations, with similar aims to ours. These are Help Mend the Cycle (run by Uniting Communities – 39 bikes) and Workskil Lonsdale (30 bikes). Workskil also donated some finished bikes to us, to give to refugees.

We also received many donations of parts and accessories. Higher value items were sold as fund raisers, and the rest added to workshop stocks to repair other bikes.

ENSURING THE QUALITY OF BIKE REFURBISHMENT

We aim to produce bikes that are safe, rideable and clean, and OK for routine riding on the road

During the year, we continued to use QC/QA systems to document work carried out, and monitor the quality of bikes handed on. This involved: a 50-point checklist to assess the bike and plan maintenance/repair; written

documentation of work; requiring a second person to check independently that the bike was satisfactory. We are also developing instruction sheets, to ensure that bikes are restored to a consistent standard.

SERVICES TO THE WIDER CYCLING COMMUNITY



Our workshop is open to the public, to get help with bike maintenance and repair at low cost. Cyclists can borrow tools and stands, work on their own bikes; get help or advice; buy inexpensive second-hand parts; get simple repairs done. This assists the public, and generates funds.

Due to our volunteers’ generous donations of time, the workshop was able to open to the public 6 - 8 hours a day, 5 days a week, including Saturdays, throughout the year.

We estimate the workshop received 2578 visits, of which maybe 1300 (half) were someone seeking help to check or repair a bike, or to buy parts.

	2016	2017
Days open to public		
per year	249	252
Per week	4.78	4.83
Visits from the public		
Total visits per year	2334	2578
Visits per year, repairs & sales (estimate)	~1100	~1300
Total visits per day	9	10
Total visits per week	45	50

COLLABORATION WITH OTHER ORGANISATIONS TO HELP PEOPLE IN NEED

Welcome to Australia – tool kits for Syrian families.

We funded tool kits for 41 newly arrived Syrian families, for e.g furniture assembly, household repairs, bike maintenance. Kits contained a wrench, screwdrivers, hex keys, tape measure, hammer and cost around \$30.

While tools are essential, many refugee households don't have them and take a while to get them. People are not sure which shops sell them, or don't know the English name.

WTA volunteers Jim and Marie Harvey again delivered the toolkits, often taking bikes at the same time. (<https://www.welcometoaustralia.org.au/>)



Sewing machines

Juli-Anne Bingham and her church group, provide free sewing machines to refugee families. We donated funding for 2 sewing machines, and arranged purchase and delivery of a total of 8 machines from Spotlight, at a good price. Sewing machines are popular, and community groups offer sewing classes as a way for refugees to meet people and address their needs.

Agape in action, fund raising ride

This small community group supported a school and education in Uganda, and planned a fund raising ride from Alice Springs to Adelaide, using various forms of transport. Bikes for Refugees lent a 1970s Peugeot tandem and loaned spares and tools. Dan Ryan, Agape in Action, April 2017. ([www.agapeinaction.com](http://www.move2017.com.au/index.php/modes-of-movement)) (<http://www.move2017.com.au/index.php/modes-of-movement>)



BikeSA – Bikes Palya

BikeSA for many years has operated schemes to encourage cycling on the APY lands, building BMX tracks, and providing bikes. As the location is remote, and rugged, there is a need for bikes that are robust, good quality, and suitable for teenagers, and during the year we forwarded several suitable BMX bikes to this project. (<https://www.bikesa.asn.au/bikespalya>)



TADSA (Technical Aid to the Disabled, SA chapter).

TADSA design and build custom 1-off devices , to assist disabled people. For children, this includes modified bikes they can get on easily, and ride safely. We forwarded several older bikes with U-shaped frames, as children can step easily over the low bar, and thus get on the bike to ride..

Photo - Peter Rodhe – Freedom Wheels project. (<https://tadsa.org.au/freedom-wheels/>)



OUR VOLUNTEERS



We depend *entirely* on volunteers to operate.

During the year 32 people volunteered. We would like to put on record our thanks to all of them. Volunteers donated 4757 hours - equivalent to 2.8 full time positions (2016: 2.2 FTE),

Our volunteers work hard and get a lot done. The following gives an impression, of what a volunteer achieved in 4 hours of work...

- met a donor, accepted 1-2 bikes
- Helped a member of the public with a repair, or inquiry.
- Repaired and cleaned 1 bike, to give to someone in need
- Helped a person in need pick a bike, and made sure they could use it
- Helped with general workshop duties, e.g salvaging parts, cleaning, admin
- Helped with fund raising, e.g sold a second-hand parts or a bike
- Raised enough funding to cover workshop running costs (\$16), plus a further \$19 to support refugees in other ways or to forward to another refugee charity like UNHCR.

We offer our volunteers: interesting work; use of tools and facilities to maintain their own bikes; a Volunteers Purchase Scheme, to buy parts at wholesale prices; ability to purchase wide range of second-hand parts accessories and bikes; free tea, coffee and refreshments; monthly BBQ; information and an environment that encourages learning

BI-CULTURAL VOLUNTEERS

Four volunteers were members of refugee communities, from Iran, Afghanistan, and Bhutan. They contributed greatly to our work: they act as interpreters; helped us to understand people's needs; help members of their community to access our services and pick out suitable bikes. In acknowledgment we offer a small amount of additional support and assistance *ex gratia*, usually in-kind.

SERVICE TO BIKE DONORS



The workshop offers donors, an option for disposing of their unused bikes, that otherwise would not exist.

Australians are generous with donating items to help others. The usual approach, is to offer them to a charity, to give to someone in need, or sell at an op shop. This works well for many types of goods, but with some, it can be difficult to find a charity that will accept them.

Many unused bikes have been stored for some time or are worn, and need servicing before they can be ridden again. Although servicing is a routine job, most donors cannot do it themselves, and shops are expensive. Usually, charities only accept items that are in good condition, and that can be handed on or sold straight away. Thus a donor who wants to put their bike to good use can face barriers - even if the bike is good quality, basically sound, and needs only minor work.

The way we help donors, is to get their bike ready, free of charge. This means the bike can then go to help someone in need, which is what the donors want. Getting the bike ready involves some cost, on average 1-2 hours' work, and about \$15 in workshop expenses and parts. However, our volunteers donate time free of charge, our direct costs are low, and we can raise funds to cover them.

Donors often say, e.g

... the bike is too good to go as hard rubbish, but we're not sure what else to do with it

...we are happy to see the bike going to a good cause

... happy that it can be used to help someone

...the bike still has life left in it, it is still rideable, just needs a few basic repairs

ENVIRONMENTAL

Preserving the environment is one of our aims.

One way we advance this aim, is through promoting cycling for transport, and making bikes available to people who have a use for them, and otherwise could not afford them. Compared to cars, cycling is low impact on the environment, and almost zero carbon emissions.

Another way, is by recycling. Many unwanted bikes go as hard rubbish or end up as landfill. However we are able to recycle them, by putting about 90% of them back on the road, and back into use.

Bikes that require too much work to do this, are dismantled for parts. The workshop recycles these to repair other bikes, or to sell to the public. Parts that can't be recycled in this way (including frames and wheels) are sorted then sold to scrap metal merchants.

Another significant waste material is rubber – every year our work generates several hundred scrap tyres and tubes. We are grateful to Tyrecycle at Lonsdale, for accepting them at no charge.

Other recyclables, e.g paper, cardboard, go to kerbside recycling, and the waste left over is low volume and disposed of in kerbside collection. .



Stripping station – boxes of salvaged parts, scrap frames and scrap rims.



4-5 months worth of scrap tyres and tubes.

RESOURCING

Bikes for Refugees earns income from sales and services. We did not receive grants, or government support.

During the year donors generously gave us a large amount of accessories and parts, as well as a large number of bikes.

We had more than enough bikes to meet demand from refugees. Bikes surplus to this need, were offered for sale to the public (unless donors indicated otherwise). Bike sales raised \$18,612.

Other workshop activities raised \$20,274. This included eg

- repairs, tool loan, other assistance to the public
- sale of second-hand parts and accessories at the workshop
- bike hire scheme for overseas visitors.
- Sale of higher value parts, accessories, and collectors items, on internet, by mail order.
- Small amount of contract work for outside bodies

We also received a few large cash donations, totalling \$1,344.

Considerable efforts were made to keep costs low. For repairs we use recycled parts wherever safe to do so. Where we can't get enough of the part second-hand (e.g tubes), or where it's necessary to use new parts (e.g brake blocks), we purchased these in bulk from Bike Parts Wholesale in Dandenong. A few parts were required in large quantity, e.g seat covers, and bells (a regulatory requirement), and these were imported directly.

We thank all the people who donated goods, and who donated time to help raise funds. Special thanks to Dale Viney, who co-ordinated imports, and co-ordinated the internet listing and sales, of higher value parts and collector's items.

AWARDS

In June 2017, workshop co-ordinator Mike Brisco received the State Government's Joy Noble Medal, for Outstanding Volunteer Contribution, in recognition of work that Bikes for Refugees does. The award was presented to Mike by the Governor, HE Hieu Van Le, in Adelaide Town Hall, in June.



Photo: Dept for Communities and Social Inclusion

INCOME

2016-7 Income		
Funds Raised	\$	\$
major donations*	1,344.46	
Payments for services, local government	414.00	1,758.46
Bank interest	31.53	31.53
Sales of second hand bike	18,612.00	
fund raising, workshop (services, donations, parts, other sales)	20,274.94	38,886.94
Income from items re-sold at cost		
Accessories - helmets lights locks – for refugees	1,486.67	
Volunteers' parts orders scheme	1,309.67	2,796.34
TOTAL INCOME		43,473.27

We received money donations from Thebarton Senior College Rotaract Club; and another corporate donor who wishes to remain anonymous.

EXPENDITURE

2016-7 expenditure			
Expenses for operating the workshop		\$	\$
	Bike parts, tools, volunteer costs, fittings, stationery etc	14,996.41	
	Honorarium, full time co-ordinator M Brisco	5,250.00	20,246.41
Help given to refugees			
	helmets lights locks given free to families	2,849.00	
	Other direct support for refugee households *	4,473.09	7,322.09
Fund raising surplus to our needs, given to other charities			
	UNHCR, Red Cross, Australian Refugee Assoc etc **	15,555.00	15,555.00
Workshop purchases for on-sale at cost			
	Accessories: Helmets, lights, locks, sold to refugees	1,486.67	
	volunteer purchases via the workshop	1,309.67	2,796.34
		TOTAL EXPENDITURE	45,919.84

* 4 of our volunteers are themselves refugees, and receive some additional assistance in acknowledgment of the contribution they make. In-kind assistance includes e.g. internet services, help with school costs, health costs, immigration fees. Otherwise, small *ex gratia* payments are offered to help cover costs of travel and attendance at our Bike Workshop.

We also supported other small local organisations to provide goods and services to refugees. This included: purchase of 43 household toolkits for Welcome to Australia to distribute to Syrian refugees (\$1132); 8 sewing machines purchased at low price for Julianne Bingham/church to forward to refugee families (Machines cost \$657, Ms Bingham's group contributed \$414, net cost to us \$243)

** Disbursements to other charities, from funds raised

\$ 3,000	Red Cross - refugee services
\$ 3,000	United Nations High Commission for Refugees (UNHCR)
\$ 2,000	Mercy House of Welcome Kilburn (Sisters of Mercy, assisting asylum seekers)
\$ 1,500	Conservation Council of S Australia (assists our aim of helping the environment)
\$ 1,500	Asylum Seeker Resource Centre, Melbourne
\$ 1,500	Spire Community, Uniting Communities (Clayton Wesley Uniting Church, Norwood - English lessons)
\$ 1,500	Australian Refugee Association, Adelaide (skilled specific support for refugees in Adelaide)
\$ 1,500	Welcome to Australia, Adelaide (support for refugees and asylum seekers)
\$ 55	Circle of Friends, Adelaide (grass roots community support for refugees - donation for family to attend event)

ASSET SHEET

	30-Jun	30-Jun	30-Jun
	2017	2016	2015
CASH AND CASH EQUIVALENT			
BankSA	48,951.94	25,452.60	23,616.99
Paypa1	10.00	10.00	617.85
cash box 1	0.00	50.00	68.15
cash box 2	100.00	100.00	100.00
STOCK new			
helmets lights locks	811.26	1,664.00	1,762.00
other bike parts	4,083.17	1,552.50	1,533.00
PLANT AND EQJIPMENT			
shipping containers	1,539.00	1,710.00	1,900.00
fixtures and fittings	429.16	536.45	670.56
improvement 2015-6	1,245.56	1,556.95	
improvements 2016-7	1,009.82		
RECEIVABLES			
unpaid invoices	196.00		
TOTAL ASSETS	58,375.91	32,632.50	30,268.55
LIABILITIES			
cheques, uncleared	28,018.68	0.00	0.00
TOTAL EQUITY	30,357.23	32,632.50	30,268.55

Uncleared cheques are for expenses accrued during the year, including charitable donations. Delay was due to operational constraints, and transfer to a new accounting system.

A GST refund of f \$2280 is due for the 2016-7 financial year.



FINANCIAL VALUE OF WHAT WE PROVIDE TO THE COMMUNITY

A tentative estimate...:

2016-7 value of what we provide to the community	
Assistance in cash	\$
direct help to refugees	7,322
donated to other refugee Charities	15,555
Other goods & services	
second-hand bikes given free to people in need - 951 bikes, say \$60 each	57,060
Repair etc assistance to Adelaide cycling community – 1300 visits , say \$15 each	19,500
TOTAL VALUE	99,437

Above excludes value of environmental services, eg recycling.

Corresponding figure for 2015-6, \$70,730

REFERRAL REQUESTS RECEIVED July 2016-June 2017

Some Welfare and Educational Organisations:

Adelaide City General Practise
Australian Migrant Resource Centre (AMRC)
Anglicare
Australian Refugee Association (ARA)
Adelaide Secondary School of English
BikeSA - in particular the Bikes Palya project,
Bicycle Institute of S Australia
Conservation Council of S Australia
Eastern Community Mental Health
Hope's Café, Norwood,
Hutt Street Centre,
Lutheran Care,
Marion Council,
Middle Eastern Communities Council, SA (MECCSA),
Mercy House Kilburn (Sisters of Mercy),
Multicultural Youth SA (MUSA)
Nunkuwarrin yunti
Partners in Recovery
Playford International College
Red Cross
St Aloysius College
STTARS
St Vincent de Paul Society - Migrant and Refugee Committee,
Technical Aid to the Disabled SA (TADSA)
Tafe SA
Thebarton Senior College
UniSA,
Uniting Communities, including Hope's Café, at Clayton Wesley Uniting Church Norwood
West Croydon Soccer Club
Welcome to Australia.

Other organisations receiving bikes included

Circus Oz,
Work for the Dole Lonsdale,

Individuals

Several members of the community referred people to us, e.g: people doing volunteer work, referring someone they worked with; members of refugee communities, referring other refugees.

A few individuals in hardship also self-referred, ie asked us directly for bikes.

ACKNOWLEDGMENTS, July 2016-June 2017

- all volunteers who assisted between July 2016 and June 2017, including Mr M J Ahmadi, Sean Lee, Bart Sirks, Bruce Patrick, Kianoosh Ramazani Nezhad and Iman; Greg Dowling; Dale Viney; Brian Acland; Michael Petersen; Antony Waite; Richard Madigan; Callum Gare; Sam Morphett; Roli Steinemann; Steve H; Bart van Veen, Harindeer Singh, Komail Ali; Sule Man Magar; Donald Hosier; Evgenya Zhukau; Peter; John Stutter; Collin Heinjus; Ziggy, Ben Kilgariff.
- Our bi-cultural volunteers Sule Man, Komail, Kianoosh and Mohammed, besides helping mend bikes, also helped with interpreting, and helping us understand their communities' needs
- Two school students, Will (St Peters College) and Mack (Scotch College) spent time volunteering with us, as part of their school curriculum
- We particularly thank the volunteers who attended regularly throughout the year, and shouldered a large part of the responsibility for keeping the organisation running.
- Fund-raising: we thank all volunteers who worked to help sell bikes and bike parts. Dale Viney assisted by selling on Gumtree, a large number of parts to interstate buyers.
- People who donated bikes and bike parts. several hundred people donated bikes, parts and accessories; and also donated their time to deliver these to us.
- Workskil Lonsdale – donated refurbished bikes from their 'work for the dole' program
- Colin Heinjus donated children's bikes he'd refurbished at his home in Strathalbyn.
- Brighton Secondary School, for organising a collection of bikes (June 2017).
- Gordon Grieve at Gelnunga school, also donated bikes.
- BikeSA, Bike Kitchen, and Bikes for Humanity – for kindly donating bikes they could not use
- Cash Donations: Adelaide Cemetery Authority; Thebarton Senior College Rotaract Club
- Terania Raw, a local band, organised a fund-raiser concert for us in late 2016. Funds were used to help provide free bike helmets, to families with several children. (<https://teraniapunk.bandcamp.com/>)
- Conservation Council of South Australia - for site & facilities
- Peter Whiting - Honorary Auditor
- Sean Lee, for taking photographs of the workshop – used on the website, Facebook, and in this report
- Bicycle Institute of S Australia (BISA) - supervising body, and insurance.
- Vanessa Kearney - ARA jobs (now APM)
- Bruce Patrick
- Kevin Clarke, former owner Clarks Cycles, Magill Rd Kensington
- Dale Viney, for arranging bulk overseas purchase of bicycle bells & assistance with fund raising.
- Greg Dowling - assisting with BBQs, and with administration/governance
- Brian Jenkins

During the period this report covers, Many other people contributed to the workshop in many ways. It is impossible to record them all here, we apologise to those we have forgotten, or left out.

We would also like to take this opportunity to say "thank you" to people who volunteered during the second half of 2017, including: Subin W-S, Lee S, James C, John S, Johnny R, Ben K, and Trevor D.

Photo credits: Sean Lee, Mike Brisco.