

Bikes for Refugees SA Incorporated

Annual report 1 July 2021 - 30 Jun 2022

Including financial statement

ABN 20 663 461 735

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Mike Brisco & Steve Janes

Adelaide Community Bicycle Workshop, The Joinery, 111 Franklin Street, Adelaide SA 5000

acbwsa@gmail.com,

0406 91 87 87

SUMMARY

Bikes for Refugees is a small charity running a bike recycling workshop / op shop in Adelaide CBD. We supply free second-hand bikes to people in need. We focus on refugees and asylum seekers, but also help other people in hardship.

To fund our activities, and encourage cycling, we offer the following services to the general public.

- Second hand bike sales
- Inexpensive repairs
- Inexpensive parts and accessories
- Use of workshop tools to work on own bikes
- Information on bicycles and cycling

Donations received: we received 1592 donated bikes. 283 were beyond use and went as scrap metal; 1309 were suitable for recycling. People also donated bike parts, helmets and locks.& other accessories

Recycling activities we recycled 1297 bikes. The fate of 1267 individual bikes (98%) was documented as follows

- 37% refurbished then given free to people in need: 474 bikes
- 51% refurbished then sold to raise funds: 644 bikes
- 12% dismantled and parts used to repair other bikes: 149 bikes

Free bikes scheme: 37 Welfare organisations made 209 requests for help and appointments were made for their clients. 74% of appointments were attended. 474 people were supplied with free bikes. 189 people were recently arrived refugees, re-settling in Adelaide, under Australia's Humanitarian Migration Program. 202 people were SA residents experiencing hardship due to a range of causes e.g low income, homelessness, illness, etc. We had more than enough bikes to meet need.

Each person was able to choose a free second-hand bike, serviced and checked. We also offered new helmets, lights and locks at low cost. We gave refugee families a basic toolkit, free of charge, suitable for bike maintenance and simple household repairs.

Fund raising: We ran a Bike Market most Saturdays and advertised bikes individually on Facebook Marketplace and Gumtree. This financed our workshop yielding a \$70,000 surplus which was donated to other charities. Surplus funds were up on the previous financial year (FY2020-1, \$52,500)

Income: \$113,753. Bike sales raised \$84,270. A further \$26,807 was raised by repairs and servicing, selling second-hand parts and accessories and bike hire. Other income came from scrap metal sales (\$1,587) and cash donations (\$990). The workshop was self-funding and received no government grants or assistance.

Expenditure: total \$112,953. After removing refunds and items on-sold at cost, nett expenditure came out at \$111,391. This includes \$31,724 to run the workshop and recycle bikes, \$9,667 to assist refugees directly and a \$70,000 surplus which was donated to charities including Australia for UNHCR (\$24,000), Sisters of Mercy Overseas Aid Fund (\$4,000), Australian Refugee Association SA (\$13,000), Jesuit Refugee Service NSW (\$5,000) and Asylum Seeker Resource Centre Vic (\$7,500). Average costs to clean, check and service one donated bike was \$23.99.

Acknowledgments: As always, we thank our many volunteers who donated work equivalent to three full time staff. The workshop depends *entirely* on volunteers to run. We also thank the many people who donated bikes, bike parts or money. Tyrecycle in Lonsdale assisted with tyre recycling.

INTRODUCTION

In this report, we aim to inform the public about who we are and what we do. We also report back to donors regarding how we used their donations and who benefitted.

Bikes for Refugees is a community organisation aiming to assist refugees re settling locally with their transport needs. It began in 2002 as a small informal scheme, privately operated, handling 2-3 bikes a week. In 2014 it was formally constituted as a Community Organisation, Incorporated Body and Not-for-profit. It also became a Registered Charity, registered with the Australian Charities and Not-for-Profits Commission.

Since 2015 the charity has been based at The Joinery, 105-111 Franklin Street in the Adelaide CBD, where it operates the Adelaide Community Bicycle Workshop. This workshop is the hub of our recycling activities. The public donate around 1,500 bikes a year. By 30 June 2022 the scheme had received over 12,800 donated bikes in total.

Our work aligns with several UN Sustainable Development Goals 1 - No Poverty; 10 - Reducing inequalities; 11 - Sustainable cities and communities; 12 - Responsible Consumption and Production; 13 – Climate Action

ADMINISTRATION and GOVERNANCE

We remained:

- A community association incorporated in South Australia.
- A not-for-profit.
- A charity, registered with the Australian Charities and Not-for-Profits Commission (ACNC).

We report annually to the ACNC. Further information on our activities can be obtained from their website.

We operated under the aegis of Bike Adelaide.

Our activities and aims were as in our Constitution. There were no changes to the Constitution this year.

Record keeping: The charity keeps standard financial records to manage its operations and ensure managerial and financial accountability. Records are also kept of referrals received, including clients name, referring organisation and grounds for referral. Detailed records are kept of bikes received. Every bike suitable for recycling is assigned a unique number, and is tracked individually, including documenting checks and repairs carried out, and its fate. If the bike is given free, it is cross referenced to a referral, and the recipient must provide ID and sign. If a bike is sold, sale price and date are noted. If a bike is not suitable for repair, the reason is recorded eg missing parts, too rusty.

PRINCIPAL ACTIVITIES

As before, our main charitable aims are to support people in hardship, particularly refugees and asylum seekers, by providing free bicycles to assist with transport and recreation.

To do this work, we run a community bike workshop, accepting bikes the public donate. All bikes need checking, servicing and repair before handing on. The workshop also supports Adelaide cyclists in a range of ways, e.g sale of economically priced bikes and bike parts, bike repairs, advice, tool loan. We raise funds through these activities, principally bike sales and repair work.

THE NEED FOR FREE BICYCLES:

Assisting re-settling Refugees, with transport needs

In Adelaide most people need private transport to live their daily lives. Adelaide suffers from urban sprawl, walking everywhere isn't practical, and public transport is limited. Many refugees are re settled in the low density outer northern suburbs (Salisbury and Elizabeth), where houses are often far from shops, schools, and transport hubs.

Many refugees experience problems meeting their transport needs. They arrive in Australia without their driving licences, or never learned to drive in the first place. For several months they are without a car and rely on walking, public transport, and friends. It is expensive to get an Australian licence and a car, which requires many lessons and 75 hours of practise. Australians usually have friends or family members with full licences who can teach and assist with practise. However refugees cannot do this. They may not have family here, and their friends are often in the same situation as themselves, so they need to hire driving instructors. Hiring an instructor for 20-30 lessons and total 75 hours of practise, costs several thousand dollars.

By supplying a free bike, we aim to help people meet their transport needs. These include shopping, attending health and Centrelink appointments, going to the library and travelling to local transport hubs to catch bus or train. Many people attend Government-funded English lessons – at a local TAFE, or in Adelaide CBD. Teenagers/young adults, attend Adelaide Secondary School of English in Croydon; or the adult re-entry colleges at Thebarton or Marden. Younger teens and children love to have bikes for recreation, and parents are keen they learn to ride. Many people have used bikes before to get around. In addition, using a bike can save people money. Cycling provides exercise and a way of keeping healthy. It also means people can be out and about in their local area and local community.

SOURCING BIKES

To address the above need, we sourced donations of 1592 bicycles, along with some helmets, locks and bike parts. Most donors were members of the general public. Other major donors include BikeSA, BikeKitchen and local churches. The public also donated bike parts and accessories.

283 bikes (18% of donations) were beyond worthwhile repair, as they were very rusty, too old, too damaged or worn out. Thus 1309 bikes (82% of donations) were suitable for recycling.

HOW DONATIONS WERE USED

During the year we recycled 1297 bikes. The fates of 1267 individual bikes were documented as follows, and in round figures.

- 474 (37%)- checked, fixed, then given free to refugees & others in hardship
- 644 (51%) – checked, fixed then sold to raise funds
- 149 (12%) –dismantled, parts used to repair other bikes.

Donated Parts and accessories: Bike parts were used to repair other bikes or sold to raise funds. Locks and helmets were given free to people referred for assistance. Very few second-hand locks and helmets were donated, so we bought these new, and offered to clients at low cost. (helmets \$10, locks \$10-\$25)

PROVIDING FREE BIKES TO REFUGEES AND OTHERS IN NEED

We received 209 requests for assistance from recognised welfare organisations or similar. By far the most frequent requests came from AMES, the agency which assists newly arrived refugees to re settle in Adelaide, and Australian Refugee Association which assists refugees already here. The remaining requests came from a wide range of different organisations. For all requests appointments were made for clients to attend our workshop to pick up a bike. Attendance rate was 74%.

Our service aimed to get clients ready to ride in one visit. At the visit, volunteers help clients choose a second-hand bike valued up to \$140. They check the bike is suitable, adjust the bike, and ensure clients can operate the controls and ride safely. Clients sign for the bike, and can buy accessories (helmets, lock) at low cost.

Overall, 474 people received bikes free of charge, plus option to buy a helmet and lock at low cost. 196 bikes went to newly arrived refugees or asylum seekers, and 127 went to refugees already here. 13 bikes went to people at risk of homelessness. 16 bikes were provided to Aboriginal communities. The remainder went to clients experiencing other forms of hardship e.g illness, low income.

MEETING REFUGEES NEEDS IN OTHER WAYS

We had more than enough bikes donated to meet need for free bikes. Extra bikes were sold to raise funds to further our charitable aims in other ways.

--\$1,840 - 65 free bike helmets, 79 free locks for clients who didn't have the means to pay.

-\$1,167 - free toolkits for 65 refugee families. These contained a set of hex keys (Allen keys), adjustable wrench, pump, and puncture repair kit. These enable clients to maintain their bikes and do simple household tasks e.g assemble furniture. A toolkit is essential for any household. Our previous research has shown that refugee families like to get toolkits and find tools useful. Other agencies do not supply toolkits. Refugees often don't know which shops sell tools, or what to ask for.

-\$990, bike deliveries to 22 refugee households in the Elizabeth / Salisbury area – due to train line closures, the families were unable to take bikes home themselves.

- \$2,228 - regular support payments to an asylum seeker unable to access Centrelink

-\$4,883 - support an asylum seeker family with eg medical costs, school costs, home internet.

-- \$70,000 was donated to other charities. \$36,000 went to those supporting refugees overseas in particular Ukraine; \$31,500 to those supporting refugees in Australia; \$2,000 to an Aboriginal organisation assisting victims of domestic violence. \$500 was donated to Bike Adelaide to assist in encouraging cycling.

OTHER SIGNIFICANT EVENTS OF 2021-2

- COVID again had a major impact. Government restrictions were in place until Dec 2021. There were fewer international travellers and students, and also restrictions on work places and public gatherings. State government lifted these restrictions from Dec 2021.
- The workshop provided work experience / community placements for two senior school students.
- We also offered placements for people on parole (arranged by OARS), 3 people took up the offer
- As in FY2020-1, we received very few requests to assist refugees newly arrived in Australia. In FY2019-20, we received 179 requests; in FY2020-1 just 40; and in FY2021-2, just 68. As mentioned in the FY2020-1 report, this implied a major change in Federal government policy on humanitarian entrants. The government made this policy change with little if any public discussion, announcement or media coverage, and the low intake continued during 2021-2. In 2020-21, Australia's refugee intake was the lowest for 30 years. While this report was being prepared, data became available for FY2022-3, the period following the May 2022 Federal election and change of government. For FY2022-3, 230 requests were received, implying Australia's humanitarian intake has been restored to previous levels.
- Improved programs for sourcing recycled parts. A third of bikes donated needed a tube replacement, many were missing reflectors and bells. New tubes cost \$4-5, a new bell or reflector cost \$2. Over the year these added to a significant expense. We set up a program to systematically salvage these items

from bikes not worth repairing, test them, and store them accessibly. This helped reduce costs from around \$30 per bike to \$24.

- Despite these challenges, the workshop remained solvent, continuing to deliver services to clients and raising \$70,000 for charities.

OTHER SERVICES TO THE COMMUNITY

One of our charitable aims is to protect the environment. Recycling advances this aim by providing people with a recycling service for bikes they no longer need. Recycling ensures that usable parts e.g tubes, gears, reflectors, seats, are salvaged and re used, rather than ending up in landfill. Tyres were sent for recycling at Tyrecycle in Lonsdale, who kindly waived their usual fees. The remaining components (frame and wheels) are sorted by metal type and recycled as scrap metal.

Encouraging people to travel by bike not car also protects the environment. Cycling is low impact, quiet, and has low carbon emissions. Our volunteers love to chat with the public to help them get the most out of their bikes e.g improve their skills, find good commuter routes, stay safe, and avoid theft.

CONTRIBUTION TO THE COMMUNITY – estimated dollar value

We prefer to count people - but as dollar values are widely used, we have attempted some estimates below, on the same basis as previous years.

Dollar values tell only part of the story. They take no account of benefits that are hard to measure, or hard to value in terms of money. This means that the dollar values given below likely under estimate what our efforts contribute to the community every year.

- **Health:** Cycling is exercise, so improves fitness, quality of life and well-being.
- **Income:** Giving a bike to someone on low income, saves them money in bus fares and car costs. If someone can use a bike to get to work or college regularly – they can gain income or qualifications.
- **Environment:** Recycling unwanted bikes reduces landfill. Making bikes available for transport and encouraging people to cycle makes transport more sustainable. Compared to cars, cycling has a lower impact on the environment. Bikes take up less space on the road, roads last longer, cycling means a quieter urban environment, and lower greenhouse gas emissions.

	2015-6	2016-7	2017-8	2018-9	2019-20	2020-1	2021-2
Assistance in cash							
direct help to refugees	1,790	7,322	3,857	2,992	10,615	9,527	6,049
donated to other Charities	15,830	15,555	39,500	40,000	30,000	52,500	70,000
Goods & services							
2nd-hand bikes given free to people in need - (say \$60 per bike)*	36,600	57,060	37,080	34,920	50,400	23,040	28,440
Helmets, tools, bike delivery to homes							3,996
TOTAL VALUE	54,220	79,947	80,437	77,912	91,015	85,067	108,485

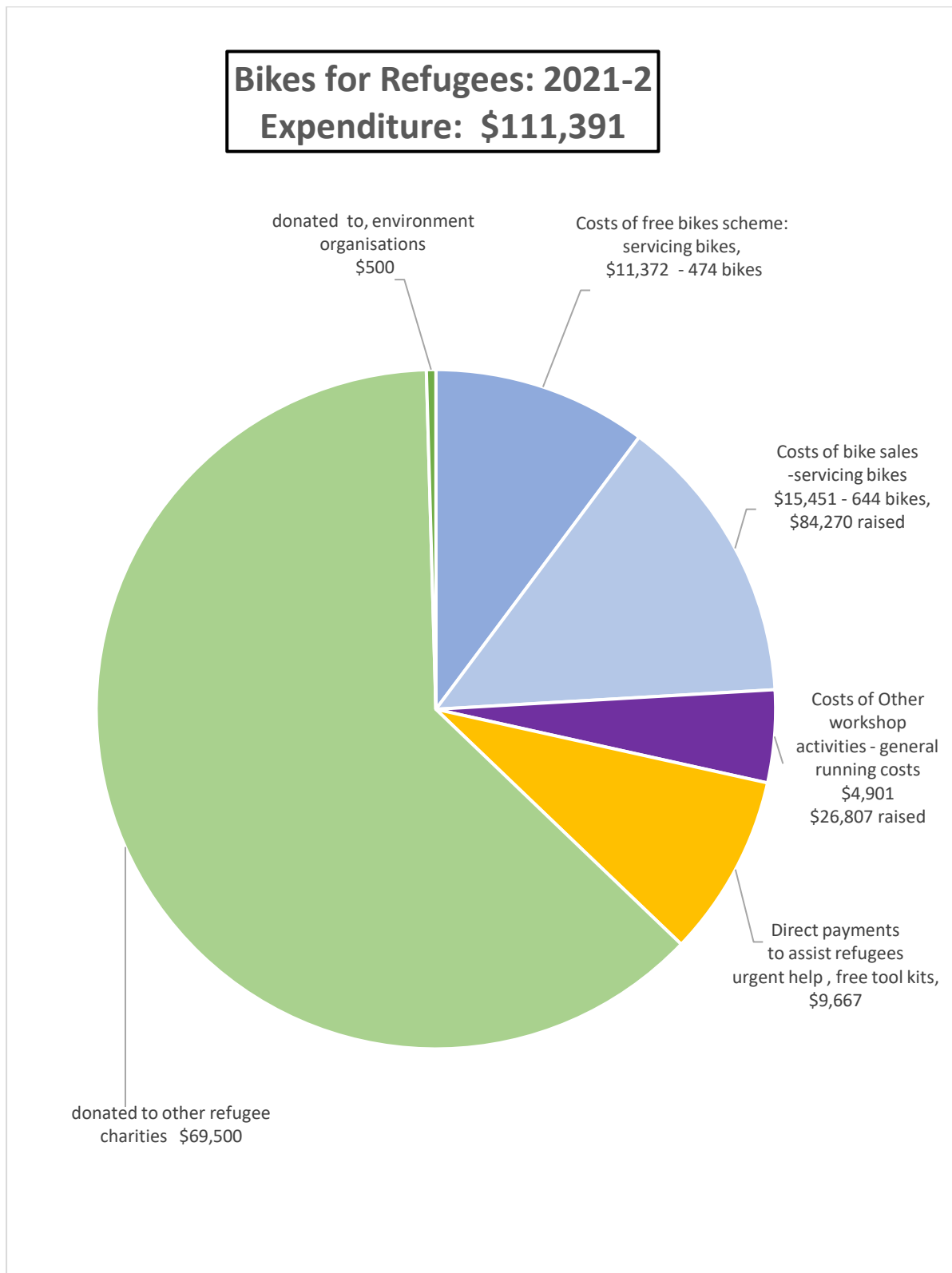
*For 2021-2, mean market value of bikes given was \$78.35 - 30% above the pricing used here

Total value contributed to community since 2015 --\$ 577,083

REFERRALS WHERE PEOPLE ATTENDED APPOINTMENTS

Organisation Referring Clients For Free Bikes	Bikes Supplied	Referrals
AMES (Agency helping new refugee re settle in Adelaide)	189	68
Australian Refugee Association, Salisbury	83	6
Ride A Bike Right (BikeEd for schools)	28	1
Puddle Jumpers	17	1
Bikes Palya (BikeSA)	16	3
Thebarton Senior College	14	6
BikeSA	13	3
Community Members / care givers	14	5
Adelaide Secondary School of English	11	6
Bikes for Refugees	11	3
Catherine House	8	8
Self-referred, assessed by Bikes for Refugees	8	2
Adelaide Refugee Support	7	2
Cutting Edge Youth Service	7	1
St Vincent de Paul Migrant & Refugee Committee	6	2
Hutt Street Centre	5	5
STTARS	4	2
Underdale High School	3	3
Uniting Communities	3	3
Uniting Communities - New Roads program	3	3
Baptist Care	2	2
Dept of Child Protection, SA government	2	2
Jobs Statewide	2	2
Migrant Resource Centre	2	1
NEAMI International	2	2
Willunga Circle Of Friends	2	1
Access4Youth	1	1
APM	1	1
Lutheran Community Care	1	1
MIND	1	1
Open Arms, Queensland	1	1
St Vincent De Paul Society	1	1
SYC	1	1
TADSA	1	1
TheSignsOfLife Psychology	1	1
Tyndale Christian School	1	1
Womens and Children's Hospital	1	1
Williams Wardrobe	1	1
TOTAL	474	155

Expenditure to further charitable aims, 2021-2



Calculated as gross expenses (\$112,953) minus [items sold at cost (e.g helmets lights locks , volunteer purchases) + refunds to clients (eg hire deposits, warranty matters)]

FINANCIAL STATEMENT

NOTES

Accounting basis: - accrual and excluding GST. For the year a GST refund of \$2,424 is due.

We maintain a reserve of \$25,000, 6 months running costs. This provides a float plus some resilience against adversity e.g. reduced donations, reduced ability to sell bikes to raise funds, urgent expenses or urgent refugee needs.

Finances reported to the Australian Charities and Not-for-Profits Commission (ACNC) in Dec 2022 used preliminary accounts from that date. This Annual Report incorporates some minor up dates and corrections.

INCOME STATEMENT

Revenue		
Workshop activities		
Goods sold at cost price-Affordable Accessories for clients	609	
Goods sold at cost price--Volunteers parts purchase	98	
Bike sales	84,270	
scrap metal sales	1,588	
Other – Includes sales of new and 2 nd hand parts & accessories, repairs, servicing, etc	26,198	
Total workshop activities		112,763
Donations - cash		990
Interest on current account		0
TOTAL REVENUE		113,753
Expenses		
Tools		190
Bicycle parts		4,874
Consumable items		750
Fittings and fixtures		
- general	635	
- security: locks cctv	5	640
Shipping on deliveries to us		478
Record keeping - computing, stationery		827
Affordable accessories (helmets lights locks) scheme		4,227
Shipping on sales		115
Volunteer bike part purchases scheme		98
Volunteer costs		
-refreshments	1,134	
- other	140	1,274
Asylum seeker direct help - payments for work		2,228
Refugees direct help		
-school, medical, internet expenses	4,883	

-free toolkits	1,167	6,050
Other clients, direct help - bike accessories		425
Honorarium, full time co-ordinator		13,000
Rent or Lease of Buildings		4,282
Payments to clients - consignment, warranty, refunds		855
Motor vehicle expenses		559
Telephone and internet		273
Depreciation		1,809
Donations to other charities		70,000
TOTAL EXPENSES		112,954
	NET EARNING (LOSS)	799

Notes

Volunteer parts purchase scheme – volunteers can purchase parts at wholesale rates through the workshop’s accounts with wholesalers. Their payments are included in Income.

Affordable Accessories – very few helmets, lights and locks are donated. To meet client needs the workshop buys these and sells at- or near-cost. Where clients don’t have the means to pay for these, they are given free of charge.

DONATIONS TO OTHER CHARITIES

		2019-20		2020-21		2021-2	
Refugee support – international	*Sisters of Mercy - Overseas Aid Fund (Irian Jaya refugees in PNG) Mercy Works, PO Box 2023, Paramatta 1750	-	14,000	*3,000	27,000	4,000	36,000
	Australia for UNHCR Level 8, 120 Sussex St., Sydney 2000	10,000		17,000		*24,000	
	Red Cross (International Disaster Fund) Fundraising, GPO Box 2957, Melbourne Vic 3001	2,000		3,500		4,000	
	Medecins sans Frontieres (MSF) 4/1-9 Glebe Point Road, Glebe NSW 2037	2,000		3,500		4,000	
Refugee support – within Australia	Adelaide Refugee Support (L Bobrowski), 23a Perry Street, Salisbury N		15,500		25,000	2,000	31,500
	Asylum Seeker Resource Centre, PO Box 2381, Footscray, Vic 3011.	6,000		10,000		7,500	
	Jesuit Refugee Service, PO Box 522, KingsCross, NSW 1340	3,000		5,000		5,000	
	Association of Ukrainians in S Australia, 64-66 Orsmond Terrace, Hindmarsh					2,000	
	Australian Refugee Association, PO Box 72, Salisbury, SA 5108	6,500		10,000		13,000	
	St Vincent de Paul Migrant & Refugee Centre, 43 LeHunte St, Kilburn			-		2,000	
Other support – Australia	Nunga Mi:Minar Inc (Northern Regional Aboriginal Family Violence Service)					2,000	2,000
Environment protection	Bike Adelaide 105-111 Franklin St., Adelaide 5000	500	500	500	500	500	500
	Total donated this year		30,000		52,500		70,000
	Total donated to date (since 2016)		140,885		193,385		263,385

Allocations are decided in consultation with volunteers. This year the priority was urgently assisting refugees from Ukraine.

*includes \$10,000 for UNHCR Ukraine Emergency Appeal.

ASSET SHEET

	30-Jun	30-Jun	30-Jun	30-Jun	30-Jun	30-Jun	30-Jun
	2016	2017	2018	2019	2020	2021	2022
---ASSETS---							
CASH AND CASH EQUIVALENT							
BankSA	25,453	48,952	63,381	77,281	73,854	85,545	85,613
Paypal	10	10	10	10	10	10	10
cash box 1	50						
cash box 2	100	100	116	57	24	281	255
STOCK new							
helmets lights locks	1,664	811	826	1,406	2,145	1,861	2,736
other bike parts	1,553	4,083	4,116	5,735	5,402	5,837	6,254
PLANT AND EQJIPMENT							
shipping containers 1 & 2	1,710	1,539	1,385	1,246	1,122	1,010	909
Shipping container 3					2,170	1,953	1,758
Other fixtures and Fittings	2,093	2,685	3,949	4,075	7,784	7,566	6,480
RECEIVABLES							
unpaid invoices		196					
Uncleared bank deposits				1,330	275		
TOTAL ASSETS	32,633	58,376	68,842	91,140	92,786	104,063	104,015
---LIABILITIES---							
cheques, uncleared		28,019	26,500	40,000	30,000	52,500	*60,000
Expenses still owed			17,000	25,161	31,591	20,451	**9,179
TOTAL LIABILITIES		28,019	43,500	65,161	61,591	72,951	69,179
TOTAL EQUITY	32,632	30,357	25,342	25,979	31,195	31,112	34,836

* \$60,000 –funds to forward to other charities after the financial year

** \$9,179- co-ordinator pays all workshop expenses then reclaims them. Some 2022 expenses claims were submitted after the financial year.

ACKNOWLEDGMENTS

- All our volunteers, including Greg Dowling, Peter and Luke Henry, John Newell, Andrew Lesage, Pierre-Oliveri Barbeau, Stephen Janes, Ahmed, John Townsend, Malcom Vernon, Kianoosh and Iman Ramazani Nezhad, Adam Wenz, Abhiram Hiwase, and Paul Springbett
- Secondary school students Clary Marshall, and Angus Grace, who completed work experience with us
- Paul Coates - Adelaide Secondary School of English, Nick Antoniaades & Terry Grealay - Thebarton Senior College
- Amber Poudel – Australian Refugee Association
- Bike Kitchen, BikeSA and SAPOL unclaimed property – donations of bikes
- Cash donations: Commonwealth Bank – Rundle Mall Branch; UniSA; Ms Amity Wells; Tony Clark; Caroline Duncan; Luke Henry; John; Julien; Cindy.
- Tyrecycle at Lonsdale accepted used bike tyres for recycling, and waived their usual fee.
- We also thank several hundred members of the public who donated bikes, parts & accessories and also donated their time to deliver these to our workshop.

Many other people contributed in many ways . If we have left you out here, please accept our apologies.

OUR VOLUNTEERS

We depend *entirely* on volunteers to operate. During the year over 30 people volunteered, some regularly, some casually. We would like to put on record our thanks to all of them, in particular those who committed to attend regularly and kept the workshop open throughout the year. The time they donated added up to equivalent of 3 full time staff.

The workshop offers volunteers free monthly BBQ, free tea and coffee, use of facilities to repair their own bikes, option to buy parts at cost from our wholesaler, and a small discount on second-hand bikes and parts bought from the Workshop.